

LifeMap Assurance Company™

Life and Disability Claims Department Toll-free 1 (800) 286-1129 Fax (855) 733-4615 claims@lifemapco.com

LifeMapCo.com

# **Claim Filing Instructions**

This Statement of Accidental Dismemberment includes the forms required to apply for benefits.

If a form is received incomplete, unsigned or undated, it will be returned to you for completion.

#### Have you...

- 1. completed in full, signed and dated the **Employee's Statement**?
- 2. signed and dated the <u>Authorization for Release of Information</u>?
- 3. had the physician treating you complete, sign and date the <u>Attending Physician's Statement</u>, and had it returned to you?
- 4. had your Employer complete, sign and date the Employer's Statement, and had it returned to you?
- 5. if Policyholder is different than Employer, had Policyholder Statement completed by the Policyholder Representative?

Enclose the Accident Report, if available, and photocopies of medical records pertaining to the loss. You are responsible for ensuring all forms are completed and returned to our office.

Forms can be sent to LifeMap via:

Email: claims@lifemapco.com

Fax: **(855) 733-4615** 

Regular Mail: LifeMap Assurance Company

Attn: Life and Disability Claims
Department PO Box 1271 MS E3A

Portland, OR 97207-1271

If you have any questions, please call the LifeMap Life and Disability Claims Department at (800) 286-1129.

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| Employee's Statement   |                                   |                        |            |                                 |  |  |
|--|-----------------------------------|------------------------|------------|---------------------------------|--|--|
| Employee Name  | Social Security Number            |                        |            |                                 |  |  |
|  |                                   |                        |            |                                 |  |  |
| Employee Mailing Address (Street, C  | Home Phone Number                 |                        |            |                                 |  |  |
|  |                                   |                        |            | ( )                             |  |  |
| Date of Birth  | Right Handed                      | ☐ Male                 |            | Cell Phone Number               |  |  |
|  | Left Handed                       | ☐ Female               |            | ( )                             |  |  |
| Employer Name  |                                   | Policy Number          |            | Employer Phone Number           |  |  |
|  |                                   |                        | ( )        |                                 |  |  |
| <b>Dependent</b> (Complete this section if   | dependent is applying for be      | enefits)               |            |                                 |  |  |
| Dependent's Name   | Date of Birth                     | Social Security No     | umber      | Dependent's Phone Number        |  |  |
|  |                                   |                        |            | ( )                             |  |  |
| Dependent's Mailing Address (Street  | City, State Zip)                  | <u> </u>               |            | /                               |  |  |
|  | . , ,                             |                        |            |                                 |  |  |
| Information about Accident and Me  | adical Candition                  |                        |            |                                 |  |  |
| Date of Accident   |                                   | (Place City State)     | Date o     | f Dismemberment of Vision       |  |  |
| Date of Accident (Place, City, State) Date of Loss   |                                   |                        |            | Districting the fit of vision   |  |  |
| Did the dismemberment or vision loss arise out of, or in the course of, any employment for wage or profit?   Yes  No |                                   |                        |            |                                 |  |  |
| Describe how accident occurred. (If m  |                                   |                        |            |                                 |  |  |
| December now accident decames (iii ii  | ioro opaco io riccaca, proaco a   | maon onoot of paper.   |            |                                 |  |  |
|  |                                   |                        |            |                                 |  |  |
|  |                                   |                        |            |                                 |  |  |
| Describe injuries and losses sustaine  | d in the accident? (If more sp    | ace is needed, please  | e attach s | sheet of paper.)                |  |  |
| -  | •                                 | ·                      |            |                                 |  |  |
|  |                                   |                        |            |                                 |  |  |
|  |                                   |                        |            |                                 |  |  |
| Describe your current medical conditi  | on. (If more space is needed, p   | please attach sheet of | paper.)    |                                 |  |  |
|  |                                   |                        |            |                                 |  |  |
|  |                                   |                        |            |                                 |  |  |
|  |                                   |                        |            |                                 |  |  |
| Attending Physician(s) (Attach a sep   | parate piece of paper if addition | al space is needed.)   |            |                                 |  |  |
| Physician's Name   |                                   | ondition(s)            |            | Physician's Phone Number        |  |  |
|  |                                   |                        |            |                                 |  |  |
| Physician's Address (Street, City, State   | e Zip) Pe                         | eriod of Treatment     |            | Physician's Fax Number          |  |  |
|  |                                   |                        |            |                                 |  |  |
|  |                                   |                        |            | ,                               |  |  |
| Physician's Name   | C                                 | ondition(s)            |            | Physician's Phone Number        |  |  |
|  |                                   |                        |            | ( )                             |  |  |
| Physician's Address (Street, City, State   | e Zip)                            | eriod of Treatment     |            | Physician's Fax Number          |  |  |
|  |                                   |                        |            |                                 |  |  |
| Acknowledgement  | <br>                              |                        |            | , , ,                           |  |  |
| I certify that the answers I have made   | e to the above questions are      | complete and true      | to the be  | est of my knowledge and belief. |  |  |
| I acknowledge that I have read the fra   |                                   |                        |            |                                 |  |  |
|  | . •                               |                        |            |                                 |  |  |
| Francisco de Cierratura  |                                   |                        | Dete       |                                 |  |  |
| Employee's Signature   |                                   |                        | Date       |                                 |  |  |

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#### **Insurance Fraud Warning**

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**California Residents:** For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado Residents:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**District of Columbia Residents:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida Residents:** Any person who, knowingly and with intent to injure, defraud, or deceive any employer or employee, insurance company, or self-insured program, files a statement of claim containing any false or misleading information is guilty of a felony of the third degree.

**Hawaii Residents:** For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

**New Jersey Residents:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New York Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Puerto Rico Residents:** Any person who knowingly and with the intention to defraud includes false information in an application for insurance or file, assist, or abet in the filing of a fraudulent claim to obtain payment of a loss or other benefit, or files, more than one claim for the same loss or damage, commits a felony and if found guilty shall be punished for each violation with a fine of no less than five thousand dollars (\$5,000), not to exceed ten thousand dollars (\$10,000); or imprisoned for a fixed term of three (3) years, or both. If aggravating circumstances exist, the fixed jail term may be increased to a maximum of five (5) years; and if mitigating circumstances are present, the jail term may be reduced to a minimum of two (2) years.

**Arkansas, Louisiana, Maryland, New Mexico, Rhode Island and West Virginia Residents:** Any person who knowingly presents a false or fraudulent claim for payment for a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Maine, Tennessee, Virginia and Washington Residents:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**Alaska, Kansas and Oregon Residents:** Any person who knowingly provides false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company may be guilty of a crime. Penalties may include imprisonment, fines, and denial of insurance benefits.



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#### **Authorization to Obtain and Release Information**

**I authorize persons or entities** having any records or knowledge of me or my health, including any licensed physician, any other medical practitioner or provider, pharmacist, hospital, clinic, other medical or medically related facility, federal, state or local government agency, insurance or reinsuring company, consumer reporting agency or employer:

**To give Medical information** including chart notes, x-rays, operative reports, lab and medication records and all other medical information about me, including medical history, diagnosis, testing, test results and prognosis with respect to any physical or mental condition and/or treatment of me, excluding psychotherapy notes, and including, but not limited to, any other mental or psychiatric records, medical, dental and hospital records which may have been acquired in the course of examination or treatment.

If the information to be disclosed contains any of the types or information listed below, additional laws relating to the use and disclosure may apply. I understand and agree that this information will be used or disclosed <u>only if I place</u> my initials in the applicable space next to the type of information:

| Drugs/Alcohol diagnosis, treatment or referral information |
|--|
| <br>Mental Health information – including provider notes   |
| <br>HIV/AIDS information                                   |
| Genetic Testing Information                                |

**And Non-medical information** including education, employment history, earnings or finances, vocational evaluation reports, vocational testing and rehabilitation plans, or eligibility for other benefits including retirement benefits and retirement plan contributions (for example, Social Security Administration, Public Retirement Systems, Railroad Retirement Board, claim status, benefit amounts, effective dates, etc.).

To LifeMap Assurance Company (LifeMap) and to its authorized representatives.

- I understand that the information obtained by use of this authorization will be used by LifeMap and authorized representatives to evaluate and adjudicate my current disability claim, and may be re-disclosed to (a) any medical, investigative, financial or vocational specialist or entity, or (b) any other organization or person, employed by or representing LifeMap solely to assist with the evaluation and adjudication of my current disability claim.
- I understand that LifeMap will release information to my employer necessary for return to work and accommodation discussions, and when performing administration for my employer's self-funded (and not insured) disability plans.
- I understand that LifeMap complies with state and federal laws and regulations enacted to protect my privacy. I also understand that the information disclosed to LifeMap may be subject to redisclosure and may no longer be protected under the Health Information Portability and Accountability Act (HIPAA).
- I understand that I have the right to revoke this authorization by notifying LifeMap in writing, of my revocation. However, such revocation is not effective to the extent that LifeMap has relied previously upon this authorization for the use or disclosure of my protected health information. In addition, I understand that my revocation of, or my failure to sign this authorization may impair the ability of LifeMap to evaluate my current disability claim and as a result may be a basis for denying that current disability claim for benefits.
- I acknowledge that I have read this authorization. I understand and agree that this authorization shall remain in force for the duration of my claim(s) or 12 months, whichever occurs first. A photocopy or facsimile of this authorization is as valid as the original. I understand that I, or my authorized representative, have the right to request and receive a copy of this authorization and the information to which it pertains.

| <b>&gt;</b>   | <b>•</b>               |
|---|------------------------|
| Employee/Primary Insured's Full Name (please print clearly) | Social Security Number |
| <b>&gt;</b>   | <b>&gt;</b>            |
| Employee/ Primary Insured's Signature                       | Date Signed            |

If signature is provided by legal representative (e.g. Attorney in Fact, guardian or conservator), please attach documentation of legal status.



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# **Employer or Administrator's Statement**

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| Information about Employe   | ee                                |         |   |                        |            | =iromap coroon    |        |
|---|-----------------------------------|---------|---|------------------------|------------|-------------------|--------|
| Employee Name   |                                   | Job T   | itle  |                        |            | Social Security N | lumber |
|   |                                   |         |   |                        |            |                   | _      |
| Date Employed   | Date Last Worked                  |         |   | Date of T              | erminati   |                   | Class  |
|   |                                   |         |   |                        |            | □ N/A             |        |
| Reason for stopping work:   | Disability                        | L       |   | i                      | ∐ Layo     | <del></del>       | etired |
| Family Medical Leave Al   | bsence                            | e of Ab | osence  |                        | Othe       | er (Specify)      |        |
| If coverage is under a union  | •                                 |         |   |                        |            |                   |        |
| Date insured became a men   | nber:                             | D       | ate the insur   | ed termina             | ited men   | nbership:         |        |
| Dependent   |                                   |         |   |                        |            |                   |        |
| Dependent's Name  |                                   |         |   | Social Security Number |            |                   | lumber |
| Information about Employ  | ee's Life Insurance Cover         | age     |   |                        |            |                   |        |
| Effective Date  | Termination Date                  |         | Month Premium Paid Has Employee's Life Insurance beer |                        |            | surance been      |        |
|   |                                   |         |   |                        | Conve      | rted?  Yes        | ☐ No   |
| Amount of Life Insurance  |                                   |         | 1   |                        |            |                   |        |
|   |                                   |         |   |                        |            |                   |        |
| Member's Basic Life: \$   |                                   |         | Dependent Life: \$                                    |                        |            |                   |        |
| Member's Additional Life: \$  |                                   |         | Dependent's Additional Life: \$                       |                        |            |                   |        |
| Wember 5 Additional Life. \$  |                                   |         | Dependent's Additional Life. \$                       |                        |            |                   |        |
| Member's AD & D: \$   |                                   |         | Dependent AD & D: \$                                  |                        |            |                   |        |
| Employee Earnings (Please   | complete this section if Life Ins | surance | is based on e   | arnings.)              |            |                   |        |
|   |                                   |         |   |                        |            |                   |        |
| Employee's Earnings: \$   |                                   |         | Regular sc  | heduled ho             | urs per we | eek:              |        |
|   |                                   |         |   |                        |            |                   |        |
| Earnings prior to increase: \$  |                                   |         | Date of las   | t increase:            |            |                   |        |
| · ·   | ·                                 | nthly   |   | annual)                |            | ☐ Commission      | ons    |
| ☐ Shift Differential ☐B   | Bonus                             | ner     |   |                        |            |                   |        |
| Information about Employ  | er                                |         |   |                        |            |                   |        |
| Employer Name   |                                   |         | Location C  | ode (If App            | licable)   | Policy Number     |        |
|   |                                   |         |   |                        |            |                   |        |
| Employer Address (Street, Ci  | ity, State, Zip)                  |         |   |                        |            | Phone Number      |        |
|   |                                   |         |   |                        |            | ( )               |        |
| Name and Title of Employer Representative Completing this Form  |                                   |         |   |                        |            | Email Address     |        |
| Acknowledgement   |                                   |         |   |                        |            |                   |        |
| I certify that the answers I have made to the above questions are complete and true to the best of my knowledge and belief. |                                   |         |   |                        |            |                   |        |
| I acknowledge that I have read the fraud notice on page 6 of this form.   |                                   |         |   |                        |            |                   |        |
|   |                                   |         |   |                        |            |                   |        |
| Employer Representative's S   | Signature                         |         |   | Date                   |            |                   |        |

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# **Insurance Fraud Warning**

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**New York Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

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# Policyholder's Statement (Complete if Policyholder is Different than Employer)

**Information about Deceased Member** Name of Deceased (Last, First, Middle Initial) Social Security Number Date of Birth Date of Death ☐ Member ☐ Spouse ☐ Domestic Partner ☐ Dependent Child Name of Member, if not the deceased (Last, First, Middle Initial) Date of Birth Social Security Number Employee's Effective Date of Coverage with LifeMap Employee's Premium Paid Through Date To: From: Amount of Insurance Elected By Member: Basic Life: \$ Accidental Death: \$ Dependent Life: \$ Voluntary Life: \$ Dependent Voluntary Life: \$ Other (Specify): \$ Information about Participating Employer Participating Employer Name Employer's Effective Dates with LifeMap To: Employer Address (Street, City, State, Zip) Phone Number **Email Address Employer Representative Name** Employer's Eligibility Requirement (Hours Per Week) Eligibility Waiting Period Amount of Insurance Offered By Group Basic Life: \$ Accidental Death: \$ Dependent Life: \$ Voluntary Life: \$ Dependent Voluntary Life: \$ Other (Specify): \$ Information about Policyholder Policyholder Name Policyholder Effective Date Policy Number Policyholder Address (Street, City, State, Zip) Phone Number Name and title of Policyholder Representative completing this form Email Address I certify that the answers I have made to the above questions are complete and true to the best of my knowledge and belief. I acknowledge that I have read the fraud notice on page 6 of this form. Signature of Policyholder Representative

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# **Attending Physician's Statement**

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This statement must be filled-in completely by a physician without expense to insurance company.

| Patient Information  |                       |                    |                               |                                 |  |
|--|-----------------------|--------------------|-------------------------------|---------------------------------|--|
| Full name of Patient                                       |                       |                    |                               | Social Security Number          |  |
| Employer Name  |                       |                    |                               | Group Policy Number             |  |
| Information about Diagnos                                  | is                    |                    |                               |                                 |  |
| Diagnosis  |                       |                    |                               | ICD Code(s)                     |  |
| In your opinion was the loss of                            | due to an accident?   | Yes [              | □ No                          |                                 |  |
| Please describe how the ac reports related to this accider |                       | cluding the na     | ture of the loss. Please atta | ch all chart notes and operativ |  |
| Date of first visit for this cond                          | ition                 |                    | Has the patient had the same  | e or a similar condition?       |  |
|  |                       |                    | ☐ Yes, if so when?            | ☐ No                            |  |
| Is condition due to the patien                             | t's employment?       |                    | Was Surgery Performed?        |                                 |  |
| ☐ Yes ☐ No   |                       | ☐ Yes, if so when? |                               | ☐ No                            |  |
| Hospital Admission Date                                    | Hospital Discha       | rge Date           | Name of Procedure(s):         |                                 |  |
| Was patient treated by anoth                               | er provider(s) for th | is disability?     | Yes No                        |                                 |  |
| If Yes, please provide dates,                              | . , ,                 | -                  |                               |                                 |  |
|  |                       | ,                  |                               |                                 |  |
| Loss of Sight  |                       |                    |                               |                                 |  |
| Is loss of sight complete and                              | irrecoverable? 🗌 `    | Yes 🗌 No           |                               |                                 |  |
| If so, the Date loss of sight be                           |                       | d irrecoverable    | e:                            |                                 |  |
| Vision at Last Observation:                                | Corrected: Left:      | Right:             | Date: Uncorrected: L          | _eft: Right: Date:              |  |
| Describe the extent of the vis                             | sual field loss:      |                    |                               |                                 |  |
| Can vision be improved by trulf so, please explain:        | eatment, operation    | or lenses?         | Yes □ No                      |                                 |  |
| Information about the Phys                                 | sician                |                    |                               |                                 |  |
| Physician's Name (Please Print) Degree/Speci               |                       |                    | cialty                        | Phone Number                    |  |
|  |                       |                    |                               |                                 |  |
| Office Address (Street, City, State, Zip)                  |                       |                    |                               | Fax Number                      |  |
|  |                       |                    |                               |                                 |  |
| Acknowledgement  |                       |                    |                               |                                 |  |
|  |                       |                    |                               | the best of my knowledge and    |  |
| <b>.</b>   |                       |                    | <b>L</b>                      |                                 |  |
| Attending Physician's Signa                                | oturo                 |                    | Date                          |                                 |  |

LifeMap Assurance Company™

Life and Disability Claims Department Toll-free 1 (800) 286-1129 Fax (855) 733-4615 claims@lifemapco.com

# **Insurance Fraud Warning**

LifeMapCo.com

Unless specific state language is provided below, the following general fraud notice applies: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**California Residents:** For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado Residents:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**District of Columbia Residents:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida Residents:** Any person who, knowingly and with intent to injure, defraud, or deceive any employer or employee, insurance company, or self-insured program, files a statement of claim containing any false or misleading information is quilty of a felony of the third degree.

**Hawaii Residents:** For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

**New Jersey Residents:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New York Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Puerto Rico Residents:** Any person who knowingly and with the intention to defraud includes false information in an application for insurance or file, assist, or abet in the filing of a fraudulent claim to obtain payment of a loss or other benefit, or files, more than one claim for the same loss or damage, commits a felony and if found guilty shall be punished for each violation with a fine of no less than five thousand dollars (\$5,000), not to exceed ten thousand dollars (\$10,000); or imprisoned for a fixed term of three (3) years, or both. If aggravating circumstances exist, the fixed jail term may be increased to a maximum of five (5) years; and if mitigating circumstances are present, the jail term may be reduced to a minimum of two (2) years.

**Arkansas, Louisiana, Maryland, New Mexico, Rhode Island and West Virginia Residents:** Any person who knowingly presents a false or fraudulent claim for payment for a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Maine, Tennessee, Virginia and Washington Residents:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**Alaska, Kansas and Oregon Residents:** Any person who knowingly provides false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company may be guilty of a crime. Penalties may include imprisonment, fines, and denial of insurance benefits.