

LifeMap Assurance Company™

Life and Disability Claims Department Toll-free 1 (800) 286-1129 Fax (855) 733-4615 claims@lifemapco.com

LifeMapCo.com

#### **Claim Filing Instructions**

This Statement for Life Insurance Benefits includes the forms required to apply for Life Insurance benefits. If a form is received incomplete, unsigned, or undated, it will be returned to you for completion.

#### Have you...

- 1. completed in full, signed, and dated the **Beneficiary's Statement**?
- 2. completed the Beneficiary's Statement for each designated beneficiary?
- 3. had your Employer and/or Administrator complete, sign, and date the <u>Employer and/or Administrator's</u> <u>Statement</u>, and had it sent to LifeMap with original enrollment and beneficiary designation forms and any subsequent beneficiary changes?
- 4. submitted the original <u>certified</u> Death Certificate with cause and manner of death and, if applicable, police, accident and coroner reports?
- 5. if Policyholder is different than Employer, had Policyholder Statement on page 5 completed by Policyholder Representative?

#### Additional Instructions:

- If there is more than one beneficiary, all may submit information on one statement, or complete a separate Beneficiary's Statement for each beneficiary.
- If you assign a portion of the proceeds to a funeral home, please include the completed assignment form supplied by the funeral home. A separate check will be mailed direct to the funeral home.
- The death certificate of any deceased beneficiary must be provided.

# You are responsible for ensuring all forms are completed and returned to our office along with required documentation.

Forms and documentation can be sent to LifeMap via:

- \*Email: claims@lifemapco.com
- \*Fax: (855) 733-4615
- Regular Mail: LifeMap Assurance Company Attn: Life and Disability Claims Department PO Box 1271 MS E3A Portland, OR 97207-1271

\*If you are submitting claim via fax or email, you <u>must also mail all original documents to the above address</u>.

If you have any questions, please call the LifeMap Life and Disability Claims Department at (800) 286-1129.



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Name of Deceased: (Last, First, Middle Initial) Date of Birth: Date of Birth: Date of Death: Social Security Number:   Member   Spouse   Domestic Parter   Dependent Child Fmployer/Association: Social Security Number:   Name of Member, if not the deceased: Date of Birth: Employer/Association: Social Security Number:   Medical Information In last illness, when did deceased first consult physician? Date deceased last attended full time work:   Place of death: If hospital, hospice or institution, date confinement began: Date deceased last worked part-time:   Place of death: If hospital, hospice or institution, date confinement began: Condition(s):   Physician Name: Phone Number Condition(s):   Physician Name: Zip Fax Number Period of Treatment:   Physician Name: Zip Fax Number Period of Treatment:   Street Address City State Zip Fax Number	Information about Deceased					
Name of Member, if not the deceased:       Date of Birth:       Employer/Association:       Social Security Number:         Medical Information       Medical Information       In last illness, when did deceased first consult physician?       Date deceased last attended full time work:         When did health of deceased first become impaired?       In last illness, when did deceased first consult physician?       Date deceased last attended full time work:         Place of death:       If hospital, hospice or institution, date confinement began:       Date deceased last worked part-time:         Attending Physicians (List physicians who treated deceased immediately preceding death)       Phone Number       Condition(s):         Physician Name:       Phone Number       Condition(s):       Period of Treatment:         Physician Name:       Phone Number       Condition(s):       ()         Physician Name:       Phone Number       Condition(s):       Period of Treatment:         ()       ()       Phone Number       Condition(s):       Period of Treatment:	Name of Deceased: (Last, First, Middle Initial)		Date of Birth:	Date of Death:	Social Security Number:	
Name of Member, if not the deceased:       Date of Birth:       Employer/Association:       Social Security Number:         Medical Information       Medical Information       In last illness, when did deceased first consult physician?       Date deceased last attended full time work:         When did health of deceased first become impaired?       In last illness, when did deceased first consult physician?       Date deceased last attended full time work:         Place of death:       If hospital, hospice or institution, date confinement began:       Date deceased last worked part-time:         Attending Physicians (List physicians who treated deceased immediately preceding death)       Phone Number       Condition(s):         Physician Name:       Phone Number       Condition(s):       Period of Treatment:         Physician Name:       Phone Number       Condition(s):       ()         Physician Name:       Phone Number       Condition(s):       Period of Treatment:         ()       ()       Phone Number       Condition(s):       Period of Treatment:						
Medical Information       Date deceased first become impaired?       In last illness, when did deceased first consult physician?       Date deceased last attended full time work: consult physician?         Place of death:       If hospital, hospice or institution, date confinement began:       Date deceased last worked part-time:         Attending Physicians (List physicians who treated deceased immediately preceding death)       Phone Number ()       Condition(s):         Physician Name:       Phone Number ()       Period of Treatment:         ()       )       Phone Number ()       Condition(s):         ()       )       Phone Number ()       Period of Treatment:	🗌 Member 🗌 Spouse 🗌 Domestic Pa	tner 🗌 Dependent Child				
When did health of deceased first become impaired?       In last illness, when did deceased first consult physician?       Date deceased last attended full time work:         Place of death:       If hospital, hospice or institution, date confinement began:       Date deceased last worked part-time:         Attending Physicians (List physicians who treated deceased immediately preceding death)       Date deceased last worked part-time:         Physician Name:       Phone Number (       Condition(s):         Street Address       City       State       Zip       Fax Number (       Period of Treatment:         Physician Name:       Phone Number (       )       Condition(s):       Period of Treatment:	Name of Member, if not the deceased:	Date of Birth:	Employer/Association:		Social Security Number:	
When did health of deceased first become impaired?       In last illness, when did deceased first consult physician?       Date deceased last attended full time work:         Place of death:       If hospital, hospice or institution, date confinement began:       Date deceased last worked part-time:         Attending Physicians (List physicians who treated deceased immediately preceding death)       Date deceased last worked part-time:         Physician Name:       Phone Number (       Condition(s):         Street Address       City       State       Zip       Fax Number (       Period of Treatment:         Physician Name:       Phone Number (       )       Condition(s):       Period of Treatment:						
When did health of deceased first become impaired?       In last illness, when did deceased first consult physician?       Date deceased last attended full time work:         Place of death:       If hospital, hospice or institution, date confinement began:       Date deceased last worked part-time:         Attending Physicians (List physicians who treated deceased immediately preceding death)       Date deceased last worked part-time:         Physician Name:       Phone Number (       Condition(s):         Street Address       City       State       Zip       Fax Number (       Period of Treatment:         Physician Name:       Phone Number (       )       Condition(s):       Period of Treatment:						
impaired?       consult physician?       Date deceased last worked part-time:         Place of death:       If hospital, hospice or institution, date confinement began:       Date deceased last worked part-time:         Attending Physicians (List physicians who treated deceased immediately preceding death)       Phone Number       Condition(s):         Physician Name:       Phone Number       Condition(s):       Period of Treatment:         Street Address       City       State       Zip       Fax Number       Period of Treatment:         Physician Name:       Phone Number       ()       Condition(s):       ()	Medical Information					
Place of death:       If hospital, hospice or institution, date confinement began:       Date deceased last worked part-time:         Attending Physicians (List physicians who treated deceased immediately preceding death)       Phone Number       Condition(s):         Physician Name:       If y       State       Zip       Fax Number       Period of Treatment:         Physician Name:       If y       State       Zip       Fax Number       Period of Treatment:         Physician Name:       If y       State       Zip       Phone Number       Condition(s):         If y       State       Zip       Fax Number       Period of Treatment:         If y       Y       Y       Y       Y         Phone Number       If y       Y       Y         If y       Y       Y       Y <tr< td=""><td colspan="2"></td><td colspan="2">id deceased first Date deceased last attended fu</td><td>ast attended full time work:</td></tr<>			id deceased first Date deceased last attended fu		ast attended full time work:	
Attending Physicians (List physicians who treated deceased immediately preceding death)         Physician Name:       Phone Number ( )       Condition(s):         Street Address       City       State       Zip       Fax Number ( )       Period of Treatment:         Physician Name:       Phone Number ( )       Phone Number ( )       Condition(s):         Physician Name:       Image: Image	Impaired?	consult physician?				
Attending Physicians (List physicians who treated deceased immediately preceding death)         Physician Name:       Phone Number ( )       Condition(s):         Street Address       City       State       Zip       Fax Number ( )       Period of Treatment:         Physician Name:       Phone Number ( )       Phone Number ( )       Condition(s):         Physician Name:       Image: Image				Dete desses dilectiverile direct time:		
Attending Physicians (List physicians who treated deceased immediately preceding death)         Physician Name:       Phone Number ( )       Condition(s):         Street Address       City       State       Zip       Fax Number ( )       Period of Treatment:         Physician Name:       Phone Number ( )       Phone Number ( )       Condition(s):	· · · · · · · · · · · · · · · · · · ·		Date deceased last worke		ast worked part-time.	
Physician Name:     Phone Number     Condition(s):       Street Address     City     State     Zip     Fax Number     Period of Treatment:       Physician Name:     Phone Number     Phone Number     Condition(s):						
Street Address     City     State     Zip     Fax Number (     Period of Treatment:       Physician Name:     Phone Number (     Condition(s):	Attending Physicians (List physicians who treated deceased immediately preceding death)					
Physician Name:     Phone Number     Condition(s):	Physician Name:		Phone Number Condition(		):	
Physician Name:     Phone Number     Condition(s):			( )			
	Street Address City S	tate Zip	Fax Number	Period of T	Period of Treatment:	
			( )			
Street Address     City     State     Zip     Fax Number     Period of Treatment:	Physician Name:		Phone Number Condition(		):	
Street Address City State Zip Fax Number ()			( )			
	Street Address City S	ress City State Zip		Period of T	of Treatment:	
			( )			

**Beneficiary's Statement** 

Additional Documentation (Please attach the following documents to this form.)

- Beneficiary Statement(s)
- > Original certified Death Certificate (cause of death and manner of death must be determined)
- > For Suicide, Homicide, Accidental Death Claims, please attach police, coroner, and toxicology reports

**Beneficiary Information and Acknowledgement** I certify that the answers I have made to the above questions are complete and true to the best of my knowledge and belief. I acknowledge that I have read the fraud notice on page 3 of this form.

Beneficiary Name (Last, First, Middle Initial):	Social Security #	Mailing Address	City	State Zip
Beneficiary Signature	Date Signed	Date of Birth	Phone Number	Relationship to Deceased
Beneficiary Name (Last, First, Middle Initial):	Social Security #	Mailing Address	City	State Zip
Beneficiary Signature	Date Signed	Date of Birth	Phone Number	Relationship to Deceased
Beneficiary Name (Last, First, Middle Initial):	Social Security #	Mailing Address	City	State Zip
Beneficiary Signature	Date Signed	Date of Birth	Phone Number	Relationship to Deceased
Beneficiary Name (Last, First, Middle Initial):	Social Security #	Mailing Address	City	State Zip
Beneficiary Signature	Date Signed	Date of Birth	Phone Number	Relationship to Deceased
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For additional beneficiaries, please complete and attach separate sheet.



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#### **Insurance Fraud Warning**

Unless specific state language is provided below, the following fraud notice applies: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Arizona Residents:** For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**California Residents:** For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado Residents:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

**District of Columbia Residents:** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida Residents: Any person who, knowingly and with intent to injure, defraud, or deceive any employer or employee, insurance company, or self-insured program, files a statement of claim containing any false or misleading information is guilty of a felony of the third degree.

Hawaii Residents: For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss or benefit is a crime punishable by fines or imprisonment, or both.

Alabama, Arkansas, Louisiana, Maryland, New Mexico, Rhode Island, Texas and West Virginia Residents: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**New Jersey Residents:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New York Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

Minnesota Residents: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**Ohio Residents:** Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

Maine, Tennessee, Virginia and Washington Residents: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Alaska and Oregon Residents: Any person who knowingly provides false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company may be guilty of a crime. Penalties may include imprisonment, fines, and denial of insurance benefits.

**Delaware, Idaho, Indiana and Oklahoma Residents:** Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim containing any false, incomplete or misleading information is guilty of a felony.



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	Employer's	s and/or Adm	ninistrator's S	Statement Li	feMapCo.com
Information about Deceased	and Member				
Name of Deceased (Last, First, N	liddle Initial)		Date of Birth	Date of Death	Social Security Number
Member Spouse D Name of Member, if not the dece				Date of Birth	Social Security Number
Name of Member, if not the decer				Date of Dirtin	
Member Address Street & No.	City	State	Zip		
Date of Membership/Employment	: Date Member La Full Time:		Time:	Date of Emp	loyment Termination:
Reason for member stopping wor	k:		Amount of Insu	rance Being Claimed:	
Disability Dismissed			Basic Life: \$	Acc	idental Death: \$
Family Medical Leave of Abs	ence 🗌 Other Leav	e of Absence	Voluntary Life:	•	pendent Life: \$
Other Reason:			Other (specify):		ent Voluntary Life: \$
Employee's Earnings: \$	-	cheduled hours		Occupation:	
Date of last increase:		prior to increase			
<ul> <li>hourly</li> <li>weekly</li> <li>commission</li> <li>shift different</li> </ul>	monthly dial	☐ annual ☐ other:		Last month premium was paid for member or dependent:	
Information about Member's					
EmployeeLifeInsurancecoverageEffectiveDateCoverageDate:ofCoverage:Date:Date:	ge: age Termination				Map Assurance Company:
Beneficiary Information (Ple	ase have Benefic	ciary Stateme	nt form comple	eted for each benefi	ciary)
Name of Beneficiary Social Sec		Date of Birth	-	Address	Phone
Additional Information					
Additional Documentation (F					
Original enrollment\beneficiary design	ation forms and all sul	bsequent changes	. If no original on f	file: (circle) copy-scan-ele	ectronically captured-not on file
Information about Employer	or Benefit Admi	nistrator		1	
Employer or Association Name			Location/Class C	Code (if applicable) Po	olicy Number
Employer or Association Address	Street & No.	City	State Zip	Phone Number	
				( )	
				( )	
Name and title of Employer/Asso	ciation Representati	ve completing th	nis form	Email Address	
Name and title of Employer/Assoc	ciation Representati	ve completing th	nis form	Email Address	

Signature of Employer/Association Representative

Date



# **Policyholder's Statement**

(Complete if Policyholder is different than Employer)

Information about Deceased and Member						
Name of Deceased (Last, First, Middle Initial)		Date of Birth	Date of D	eath	Social Security Number	
Member Spouse Domestic Partner						
Name of Member, if not the deceased (Last,	First, Middle Init	ial)	Date of B	irth	Social Security Number	
Employee's Effective Dates of Coverage with LifeMap:	Amount of Insu	Irance Elected E	By Member:			
	Basic Life: \$			Acciden	tal Death: \$	
From: Through:						
Employee's Premium Paid Through Date:	Voluntary Life:	\$		Depende	ent Life: \$	
	Other (specify)	: \$		Depende	ent Voluntary Life: \$	
				•		
Information about Participating Employer				1		
Participating Employer Name				Employer's Effective Dates with LifeMap		
				From:	Through:	
Employer's Eligibility Requirement (Hours Per Week)	Amount of Insurance Offered By Group:					
	Basic Life: \$		Accidental Death: \$			
Eligibility Waiting Period	Voluntary Life: \$		Dependent Life: \$			
	Other (specify): \$		Dependent Voluntary Life: \$			
Employer Address Street & Number City Sta		State Zip	Zip Phone Number		lumber	
				( )		
Employer Representative Name				Email Address		
Information about Policyholder						
Policyholder Name Policyholder Effective Date		Policy Number				
Policyholder Address Street & Number	City	State Zip		Phone N	lumber	
				( )		

Name and title of Policyholder Representative completing this form Email Address

I certify that the answers I have made to the above questions are complete and true to the best of my knowledge and belief. I acknowledge that I have read the fraud notice on page 6 of this form.

 Signature of Policyholder Representative
 Date

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Alabama, Arkansas, Louisiana, Maryland, New Mexico, Rhode Island, Texas and West Virginia Residents: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**New Jersey Residents:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New York Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

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