

Member Contact Information

Vimly Benefit Solutions Inc (BSI)	
Phone (toll-free): 877-694-8291 Vimly Benefit Solutions, Inc.	Billing QuestionsEligibility Questions
PO Box 6 Mukilteo, WA 98275 Fax: 866-867-2752	 Employee Enrollments COBRA Administration CDHP Administration
E-mail: agc@bsitpa.com	CDHP Administration
Medical/Rx Customer Service	
Phone (toll-free): 888-367-2116 Website: www.regence.com <u>Monday through Friday: 8am to 8pm (Eastern)</u> Regence BlueCross BlueShield of Oregon Attn: Claims PO Box 30805 Salt Lake City, UT 84130-0805 OmedaRx: Call # on Back of Member Card 100 Southwest Market Street PO Box 1271 Portland, OR 97207 www.omedarx.com	 Claim Questions Benefit Questions Verify Eligibility Notification of Upcoming Service Request ID Cards Physician Verification Prescription Administration Provider Search: https://www.regence.com/find-a-doctor
Dental Customer Service	
Phone (toll-free): 800-547-9515 Website: www.standard.com Mon-Fri: 5am to 10pm (PST) Claim Submission Address: Group Claim Office PO Box 82622 Lincoln, NE 68501 Fax: 402-467-7336 Dentist Electronic Submittal Payor #93024	 Separate ID Card Produced Claim Questions Benefit Questions Verify Eligibility Physician Verification Notification of Upcoming Service Pre-Service Payment Estimate Provider Search: https://www.standard.com/individual/insurance/group-dental tomer Service
Phone (toll-free): 800-877-7195 Website: www.vsp.com Mon-Fri:5am to 7pm (PST) Out of Network Claim Submission: VSP PO Box 997105 Sacramento, CA 95899-7105	 Claim Questions Benefit Questions Verify Eligibility Physician Verification Notification of Upcoming Service Pre-Service Payment Estimate Provider Search: https://www.vsp.com/find-eye-doctors.html Network: Choice
Employee Assistance Services Customer Service: (800)726-0003 www.bpahealth.com	Customer Service: (800) 286-1129 www.lifebalanceprogram.com
Customer Service: (800) 286-1129 www.lifemapco.com	H E A L T H Advocate [*] Customer Service: (866) 695-8622 https://members.healthadvocate.com