



Vimly Benefit Solutions, Inc. Customer Service		
Phone (toll-free): 877-694-8291 Benefit Solutions, Inc. PO Box 6 Mukilteo, WA 98275 Fax: 866-867-2752 E-mail: agc@Vimlytpa.com	<ul style="list-style-type: none"> Billing Questions Eligibility Questions Employee Enrollments COBRA & CDHP Administration Customer Service 	
Medical/RX/Life Customer Service - "AGC Health Trust Washington" is the Group		
Phone (toll-free): 800-357-0978 <u>Mon-Fri: 8am to 8pm (Eastern)</u> Website: www.myuhc.com United Healthcare, Attn: Claims PO Box 30555 Salt Lake City, UT 84130 Fax: 801-567-5499 OptumRx Customer Service (toll-free): 800-788-7871	<ul style="list-style-type: none"> Claim & Benefit Questions Verify Eligibility Request ID Cards Physician Verification Prescription Administration Care24 (Employee Assistance Program) 	
United Behavioral Health - "AGC Health Trust Washington" is the Group		
Phone (toll-free): 800-557-5745 Website: www.liveandworkwell.com Mon-Fri: 8am to 5pm (Central)	<ul style="list-style-type: none"> Provides free, confidential online access to member's benefits, including tools, information and resources to help enhance member's health, work and life 	
Employee Assistance Program - "AGC Health Trust Washington" is the Group		
Phone (toll-free): 888-887-4114 Website: www.myuhc.com <ul style="list-style-type: none"> Nurse Line (prompt 2), Hours: 24/7 Counselor (prompt 3), Hours: 24/7 Legal (prompt 4), Hours: 6am to 6pm (Pacific) 	Employer support available: <ul style="list-style-type: none"> Management Consultations Critical Incident Stress Management Onsite Wellness, Health and Well-Being Training 	Employee support available: <ul style="list-style-type: none"> Registered Nurse Assistance Master's Level Counselors Legal/Financial Assistance Health Information Library
Provider Search: members will need to select United Healthcare Core at: https://www.providerlookuponline.com/UHC/po7/Search.aspx		
Delta Dental Customer Service		
Phone 1-800-554-1907 Website: www.deltadentalwa.com 7 am to 5 pm Pacific Delta Dental of Washington Attn Claims P.O. Box 75983 Seattle, WA 98175 Locate a provider: https://www.deltadentalwa.com/tools-and-resources/find-a-dentist	<ul style="list-style-type: none"> Claim Questions Benefit Questions Verify Eligibility Physician Verification 	
Provider Search: http://ameritas-dental.prismisp.com/		
Vision Customer Service Policy 160-751752 (Member ID = SS #) – "AGC Health Trust Washington" is the Group		
VSP Choice Phone (toll-free): 800-877-7195 Website: www.vsp.com <u>Mon-Fri: 5am to 7pm (PST)</u> Out of Network Claim Submission: VSP PO Box 997105 Sacramento, CA 95899-7105 Locate a provider: www.standard.com/services Network: Choice	<ul style="list-style-type: none"> Claim Questions Benefit Questions Verify Eligibility Physician Verification Notification of Upcoming Service Pre-Service Payment Estimate 	



(888) 754-5433