

## Member Contact Information

Vimly Benefit Solutions, Inc. Customer Service	
Phone (toll-free): 877-694-8291	Billing Questions
Benefit Solutions, Inc.	Eligibility Questions
PO Box 6	Employee Enrollments
Mukilteo, WA 98275	COBRA & CDHP Administration
Fax: 866-867-2752 E-mail: agc@Vimlytpa.com	Customer Service
Medical/RX/Life Customer Service - "AGC Health Trust Washington" is the Group	
Phone (toll-free): 800-357-0978 Mon-Fri: 8am to 8pm (Eas	
Website: www.myuhc.com	Verify Eligibility
United Healthcare, Attn: Claims	
PO Box 30555	<ul> <li>Request ID Cards</li> <li>Physician Verification</li> <li>UnitedHealthcare</li> </ul>
Salt Lake City, UT 84130	Prescription Administration
Fax: 801-567-5499	• EAP
OptumRx Customer Service (toll-free): 800-788-7871	
United Behavioral Health -"AGC Health Trust Washington" is the Group	
Phone (toll-free): 800-557-5745	Provides free, confidential online access to member's benefits,
Website: www.liveandworkwell.com	including tools, information and resources to help enhance
Mon-Fri: 8am to 5pm (Central)	member's health, work and life
Employee Assistance Program - "AGC Health Trust Washington" is the Group	
Phone (toll-free): 888-887-4114	Employer support available: Employee support available:
Website: www.myuhc.com	Management Consultations     Master's Level Counselors
• Counselor (prompt 3), Hours: 24/7	Critical Incident Stress     Legal/Financial Assistance
<ul> <li>Legal (prompt 4), Hours: 6am to 6pm (Pacific)</li> </ul>	Management • Health Information Library
	Onsite Wellness, Health
	and Well-Being Training
https://www.providerlookuponline.com/UHC/po7/Search.aspx Delta Dental Customer Service	
Phone 1-800-554-1907	Claim Questions
Website: www.deltadentalwa.com	Benefit Questions
7 am to 5 pm Pacific	Verify Eligibility
Delta Dental of Washington	Physician Verification
Attn Claims	
P.O. Box 75983	
Seattle, WA 98175	
Locate a provider:	
https://www.deltadentalwa.com/tools-and-resources/find-	a-dentist
Provider Search: http://ameritas-dental.prismisp.com/	
Vision Customer Service Policy 160-751752 (Member ID = SS #) – " <b>AGC Health Trust Washington"</b> is the Group	
VSP Choice	
Phone (toll-free): 800-877-7195	
Phone (toll-free): 800-877-7195 Website: www.ysp.com	im Questions
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Website:www.vsp.comClaMon-Fri:5am to 7pm (PST)• BeOut of Network Claim Submission:• VeVSP• PhPO Box 997105• PhSacramento, CA 95899-7105• Not	nefit Questions rify Eligibility ysician Verification tification of Upcoming Service
Website:www.vsp.comClaMon-Fri:5am to 7pm (PST)BeOut of Network Claim Submission:VeVSPPO Box 997105PhSacramento, CA 95899-7105NcLocate a provider:Pro	nefit Questions rify Eligibility ysician Verification
Website:www.vsp.comClaMon-Fri:5am to 7pm (PST)• BeOut of Network Claim Submission:• VeVSP• PhPO Box 997105• PhSacramento, CA 95899-7105• Not	nefit Questions rify Eligibility ysician Verification tification of Upcoming Service



(888) 754-5433