

# **Member Contact Information**

## Vimly Benefit Solutions Inc (BSI)

Phone (toll-free): 877-694-8291 Vimly Benefit Solutions, Inc.

PO Box 6

Mukilteo, WA 98275 Fax: 866-867-2752 E-mail: agc@vimly.com

- Billing Questions
  - Eligibility Questions
  - Employee Enrollments
  - COBRA Administration
  - CDHP Administration

#### Medical/Rx Customer Service

Phone (toll-free): 888-367-2116 Website: www.regence.com

Monday through Friday: 8am to 8pm (Eastern) Regence BlueCross BlueShield of Oregon

Attn: Claims PO Box 30805

Salt Lake City, UT 84130-0805

OmedaRx: Call # on Back of Member Card

100 Southwest Market Street

PO Box 1271 Portland, OR 97207 www.omedarx.com

- Claim Questions
- Benefit Questions
- Verify Eligibility
- Notification of Upcoming Service
- Request ID Cards
- Physician Verification
- Prescription Administration

Provider Search: https://www.regence.com/find-a-doctor

### **Dental Customer Service**

Phone (toll-free): 800-547-9515 Website: www.standard.com

Mon-Thur: 5am to 10pm (PST) Fri: 5am to 4:30pm (PST)

Claim Submission Address: Group Claim Office PO Box 82622 Lincoln, NE 68501

Fax: 402-467-7336

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Dentist Electronic Submittal Payor #93024

• Separate ID Card Produced

- Claim Questions
- Benefit Questions
- Verify Eligibility
- Physician Verification
- Notification of Upcoming Service
- Pre-Service Payment Estimate

Provider Search:

https://www.standard.com/individual/insurance/group-dental

#### **Vision Customer Service**

Phone (toll-free): 800-877-7195 Website: <u>www.vsp.com</u>

Mon-Fri:5am to 7pm (PST)

Out of Network Claim Submission:

VSP

PO Box 997105

Sacramento, CA 95899-7105

- Claim Questions
- Benefit Questions
- Verify Eligibility
- Physician Verification
- Notification of Upcoming Service
- Pre-Service Payment Estimate

Provider Search: https://www.vsp.com/find-eye-doctors.html Network: Choice



Employee Assistance Services Customer Service: (800)726-0003 www.bpahealth.com



Customer Service: (800) 286-1129 www.lifebalanceprogram.com



Customer Service: (800) 286-1129 www.lifemapco.com



**The Standard** 

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