



# Member Contact Information

Vimly Benefit Solutions, Inc. (Vimly) Customer Service			
Phone (toll-free): 877-694-8291 Vimly Benefit Solutions, Inc. PO Box 6 Mukilteo, WA 98275 Fax: 866-867-2752 E-mail: agc@vimly.com		<ul style="list-style-type: none"> <li>Billing Questions</li> <li>Eligibility Questions</li> <li>Employee Enrollments</li> <li>COBRA &amp; CDHP Administration</li> <li>Customer Service</li> </ul>	
Life Customer Service - "AGC Health Trust Alaska" is the Group			
Phone (toll-free): 1-888-299-2070 Mon-Fri: 8am to 8pm (Eastern) Fax: 1-800-980-0298 Unsecured E-mail: FPCustomerSupport@uhc.com Website: www.myuhc.com UnitedHealthcare Specialty Benefits PO Box 7149 Portland, ME 04112-7149		<ul style="list-style-type: none"> <li>Claim &amp; Benefit Questions</li> <li>Verify Eligibility</li> </ul> 	
Delta Dental Customer Service			
Phone: 1-800-554-1907 or text messages: 833-604-1246 Website: <a href="http://www.deltadentalwa.com">www.deltadentalwa.com</a> 7 am to 5 pm Pacific Delta Dental of Washington Attn Claims P.O. Box 75688 Seattle, WA 98175 Locate a provider: <a href="https://www.deltadentalwa.com/tools-and-resources">https://www.deltadentalwa.com/tools-and-resources</a>		<ul style="list-style-type: none"> <li>Claim Questions</li> <li>Benefit Questions</li> <li>Verify Eligibility</li> <li>Physician Verification</li> </ul> 	
Provider Search: <a href="https://www.deltadentalwa.com/tools-and-resources/find-a-dentist">https://www.deltadentalwa.com/tools-and-resources/find-a-dentist</a>			
Vision Customer Service			
Policy 160-751752 (Member ID = SS #) – "AGC Health Trust Alaska" is the Group			
VSP Choice	EyeMed	Balanced Care (Vision Reimbursement Plan)	<ul style="list-style-type: none"> <li>Claim Questions</li> <li>Benefit Questions</li> <li>Verify Eligibility</li> <li>Physician Verification</li> <li>Notification of Upcoming Service</li> <li>Pre-Service Payment Estimate</li> </ul>
Phone (toll-free): 800-877-7195 Website: <a href="http://www.vsp.com">www.vsp.com</a> Mon-Fri: 5am to 7pm (PST) Sat: 6am to 2:30 pm (PST) Out of Network Claim Submission: VSP PO Box 385018 Birmingham, AL 35238-5018 Locate a provider: <a href="http://www.standard.com/services">www.standard.com/services</a> Network: Signature	Phone (toll-free): 866-289-0614 Website: <a href="http://www.eyemedvisioncare.com">www.eyemedvisioncare.com</a> Mon-Fri: 5am to 8pm (PST) Sat: 8am to 5pm (PST) Claim Submission Address: First American Administrators, Inc. Attn: OON Claims PO Box 8504 Mason, OH 45040-7111 Locate a provider: <a href="http://www.standard.com/services">www.standard.com/services</a> Network: EyeMed	Phone (toll-free): 800-547-9515 Website: <a href="http://www.standard.com">www.standard.com</a> Mon-Thu: 5am to 10pm (PST) Fri: 5:00am to 4:30pm (PST) Claim Submission Address: Standard Insurance Company Employee Benefits PO Box 82622 Lincoln, NE 68501 Fax: 402-467-7336 Requires pre-payment and reimbursement	



(888) 754-5433