


## Vimly Benefit Solutions, Inc. Customer Service

<p>Phone (toll-free): 877-694-8291 Benefit Solutions, Inc. PO Box 6 Mukilteo, WA 98275 Fax: 866-867-2752 E-mail: agc@Vimlytpa.com</p>	<ul style="list-style-type: none"> <li>Billing Questions</li> <li>Eligibility Questions</li> <li>Employee Enrollments</li> <li>COBRA &amp; CDHP Administration</li> <li>Customer Service</li> </ul>
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## Medical/RX/Life Customer Service - "AGC Health Trust Washington" is the Group

<p>Phone (toll-free): 800-357-0978 <u>Mon-Fri: 8am to 8pm (Eastern)</u> Website: <a href="http://www.myuhc.com">www.myuhc.com</a> United Healthcare, Attn: Claims PO Box 30555 Salt Lake City, UT 84130 Fax: 801-567-5499 OptumRx Customer Service (toll-free): 800-788-7871</p>	<ul style="list-style-type: none"> <li>Claim &amp; Benefit Questions</li> <li>Verify Eligibility</li> <li>Request ID Cards</li> <li>Physician Verification</li> <li>Prescription Administration</li> <li>EAP</li> </ul> 
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## United Behavioral Health - "AGC Health Trust Washington" is the Group


<p>Phone (toll-free): 800-557-5745 Website: <a href="http://www.liveandworkwell.com">www.liveandworkwell.com</a> Mon-Fri: 8am to 5pm (Central)</p>	<ul style="list-style-type: none"> <li>Provides free, confidential online access to member's benefits, including tools, information and resources to help enhance member's health, work and life</li> </ul>
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## Employee Assistance Program - "AGC Health Trust Washington" is the Group

<p>Phone (toll-free): 888-887-4114 Website: <a href="http://www.myuhc.com">www.myuhc.com</a></p> <ul style="list-style-type: none"> <li>Counselor (prompt 2), Hours: 24/7</li> <li>Legal (prompt 3), Hours: 6am to 6pm (Pacific)</li> </ul>	<p>Employer support available:</p> <ul style="list-style-type: none"> <li>Management Consultations</li> <li>Critical Incident Stress Management</li> <li>Onsite Wellness, Health and Well-Being Training</li> </ul>	<p>Employee support available:</p> <ul style="list-style-type: none"> <li>Master's Level Counselors</li> <li>Legal/Financial Assistance</li> <li>Health Information Library</li> </ul>
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Provider Search: members will need to select **United Healthcare** at:  
<https://www.providerlookuponline.com/UHC/po7/Search.aspx>

## Delta Dental Customer Service

<p>Phone 1-800-554-1907 Website: <a href="http://www.deltadentalwa.com">www.deltadentalwa.com</a> 7 am to 5 pm Pacific Delta Dental of Washington Attn Claims P.O. Box 75983 Seattle, WA 98175</p>	<ul style="list-style-type: none"> <li>Claim Questions</li> <li>Benefit Questions</li> <li>Verify Eligibility</li> <li>Physician Verification</li> </ul> 
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Provider Search: <https://www.deltadentalwa.com/tools-and-resources/find-a-dentist>

## Vision Customer Service

Policy 160-751752 (Member ID = SS #) – "AGC Health Trust Washington" is the Group

<p>VSP Choice</p> <p>Phone (toll-free): 800-877-7195 Website: <a href="http://www.vsp.com">www.vsp.com</a> <u>Mon-Fri: 5am to 7pm (PST)</u> Out of Network Claim Submission: VSP PO Box 997105 Sacramento, CA 95899-7105 Locate a provider: <a href="http://www.standard.com/services">www.standard.com/services</a> Network: Choice</p>	<ul style="list-style-type: none"> <li>Claim Questions</li> <li>Benefit Questions</li> <li>Verify Eligibility</li> <li>Physician Verification</li> <li>Notification of Upcoming Service</li> <li>Pre-Service Payment Estimate</li> </ul>
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(888) 754-5433