



Member Contact Information

Vimly Benefit Solutions, Inc. (Vimly) Customer Service			
Phone (toll-free): 877-694-8291 Vimly Benefit Solutions, Inc. PO Box 6 Mukilteo, WA 98275 Fax: 866-867-2752 E-mail: agc@vimly.com		<ul style="list-style-type: none"> Billing Questions Eligibility Questions Employee Enrollments COBRA & CDHP Administration Customer Service 	
Life Customer Service - "AGC Health Trust Alaska" is the Group			
Phone (toll-free): 1-888-299-2070 Mon-Fri: 8am to 8pm (Eastern) Fax: 1-800-980-0298 Unsecured E-mail: FPCustomerSupport@uhc.com Website: www.myuhc.com UnitedHealthcare Specialty Benefits PO Box 7149 Portland, ME 04112-7149		<ul style="list-style-type: none"> Claim & Benefit Questions Verify Eligibility 	
Delta Dental Customer Service			
Phone: 1-800-554-1907 or text messages: 833-604-1246 Website: www.deltadentalwa.com 7 am to 5 pm Pacific Delta Dental of Washington Attn Claims P.O. Box 75688 Seattle, WA 98175 Locate a provider: https://www.deltadentalwa.com/tools-and-resources		<ul style="list-style-type: none"> Claim Questions Benefit Questions Verify Eligibility Physician Verification 	
Provider Search: https://www.deltadentalwa.com/tools-and-resources/find-a-dentist			
Vision Customer Service			
Policy 160-751752 (Member ID = SS #) – "AGC Health Trust Alaska" is the Group			
VSP Choice	EyeMed	Balanced Care (Vision Reimbursement Plan)	<ul style="list-style-type: none"> Claim Questions Benefit Questions Verify Eligibility Physician Verification Notification of Upcoming Service Pre-Service Payment Estimate
Phone (toll-free): 800-877-7195 Website: www.vsp.com Mon-Fri: 5am to 7pm (PST) Sat: 6am to 2:30 pm (PST) Out of Network Claim Submission: VSP PO Box 385018 Birmingham, AL 35238-5018 Locate a provider: www.standard.com/services Network: Signature	Phone (toll-free): 866-289-0614 Website: www.eyemedvisioncare.com Mon-Fri: 5am to 8pm (PST) Sat: 8am to 5pm (PST) Claim Submission Address: First American Administrators, Inc. Attn: OON Claims PO Box 8504 Mason, OH 45040-7111 Locate a provider: www.standard.com/services Network: EyeMed	Phone (toll-free): 800-547-9515 Website: www.standard.com Mon-Thu: 5am to 10pm (PST) Fri: 5:00am to 4:30pm (PST) Claim Submission Address: Standard Insurance Company Employee Benefits PO Box 82622 Lincoln, NE 68501 Fax: 402-467-7336 Requires pre-payment and reimbursement	



(888) 754-5433