


Vimly Benefit Solutions, Inc. Customer Service

<p>Phone (toll-free): 877-694-8291 Benefit Solutions, Inc. PO Box 6 Mukilteo, WA 98275 Fax: 866-867-2752 E-mail: agc@vimly.com</p>	<ul style="list-style-type: none"> • Billing Questions • Eligibility Questions • Employee Enrollments • COBRA & CDHP Administration • Customer Service
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Medical/RX/Life Customer Service - "AGC Health Trust Washington" is the Group

<p>Phone (toll-free): 800-357-0978 <u>Mon-Fri: 8am to 8pm (Eastern)</u> Website: www.myuhc.com United Healthcare, Attn: Claims PO Box 30555 Salt Lake City, UT 84130 Fax: 801-567-5499 OptumRx Customer Service (toll-free): 800-788-7871</p>	<ul style="list-style-type: none"> • Claim & Benefit Questions • Verify Eligibility • Request ID Cards • Physician Verification • Prescription Administration • EAP 	
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United Behavioral Health - "AGC Health Trust Washington" is the Group


<p>Phone (toll-free): 800-557-5745 Website: www.liveandworkwell.com Mon-Fri: 8am to 5pm (Central)</p>	<ul style="list-style-type: none"> • Provides free, confidential online access to member's benefits, including tools, information and resources to help enhance member's health, work and life
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Employee Assistance Program - "AGC Health Trust Washington" is the Group

<p>Phone (toll-free): 888-887-4114 Website: www.myuhc.com</p> <ul style="list-style-type: none"> • Counselor (prompt 2), Hours: 24/7 • Legal (prompt 3), Hours: 6am to 6pm (Pacific) 	<p>Employer support available:</p> <ul style="list-style-type: none"> • Management Consultations • Critical Incident Stress Management • Onsite Wellness, Health and Well-Being Training 	<p>Employee support available:</p> <ul style="list-style-type: none"> • Master's Level Counselors • Legal/Financial Assistance • Health Information Library
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Provider Search: members will need to select *United Healthcare* at: <https://www.uhc.com/find-a-doctor>

Delta Dental Customer Service

<p>Phone 1-800-554-1907 Website: www.deltadentalwa.com 7 am to 5 pm Pacific Delta Dental of Washington Attn Claims P.O. Box 75983 Seattle, WA 98175</p>	<ul style="list-style-type: none"> • Claim Questions • Benefit Questions • Verify Eligibility • Physician Verification 	
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Provider Search: <https://www.deltadentalwa.com/tools-and-resources/find-a-dentist>

Vision Customer Service Policy 160-756768 (Member ID = SS #) – "AGC Health Trust Washington" is the Group

<p>VSP Choice</p> <p>Phone (toll-free): 800-877-7195 Website: www.vsp.com <u>Mon-Fri: 5am to 7pm (PST)</u> Out of Network Claim Submission: VSP PO Box 997105 Sacramento, CA 95899-7105 Locate a provider: www.standard.com/services Network: Choice</p>	<ul style="list-style-type: none"> • Claim Questions • Benefit Questions • Verify Eligibility • Physician Verification • Notification of Upcoming Service • Pre-Service Payment Estimate
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(888) 754-5433